

COMPLAINT CONTACT INFORMATION FOR HIGHER EDUCATION CONSUMERS (LISTED BY STATE OR OTHER POLITICAL ENTITY)

STATE or POLITICAL ENTITY	AGENCY	
ALABAMA	<p>Alabama Community College System PO Box 302130 Montgomery, AL 36130-2130 https://www.accs.cc/index.cfm/school-licensure/complaints/</p>	<p>Alabama Commission on Higher Education PO Box 302000 Montgomery, AL 36130-2000 http://www.ache.state.al.us/Content/Departments/NRI/federal-reg.pdf</p>
ALASKA	<p>Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505 EED.ACPE-IA@alaska.gov http://acpe.alaska.gov/ABOUT_US/Consumer_Protection</p>	
ARIZONA	<p>Arizona State Board for Private Postsecondary Education 1400 W. Washington Street, Room 260 Phoenix, AZ 85007 https://ppse.az.gov/complaint</p>	
ARKANSAS	<p>Arkansas Higher Education Coordinating Board Arkansas Department of Higher Education 423 Main Street, Suite 400, Little Rock, AR 72201 ADHE_Info@adhe.edu http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form</p>	<p>Arkansas State Board of Private Career Education 501 Woodlane, Suite 312S, Little Rock, AR 72201 sbpce@arkansas.gov http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx</p>
CALIFORNIA	<p>Authorized Institutions: California Bureau for Private Postsecondary Education PO Box 980818, W. Sacramento, CA 95798-0818 bppe@dca.ca.gov http://www.bppe.ca.gov/forms_pubs/complaint.pdf</p> <p>Exempt Institutions: Attorney General's Office California Department of Justice Attn: Public Inquiry Unit P.O. Box 9044255, Sacramento, CA 94244-2550 http://ag.ca.gov/contact/complaint_form.php?cmplt=PL</p>	

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COLORADO	<p>Colorado Department of Higher Education 1560 Broadway, Suite 1600 Denver, Colorado 80202 http://highered.colorado.gov/Academics/Complaints/default.html</p>	
CONNECTICUT	<p>Connecticut Department of Higher Education 61 Woodland Street, Hartford, CT 06105-2326 860-947-1800, info@ctdhe.org Non-degree institutions: http://www.ctohe.org/POSA/StudentInfo.shtml</p>	<p>Connecticut Department of Consumer Protection 165 Capitol Avenue, Room 110, Hartford CT 06106 trade.practices@ct.gov http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CEFR-2.pdf Consumer Complaint Hotline: (800) 842-2649</p>
DELAWARE	<p>Delaware Higher Education Office John G. Townsend Building, Suite 2 Dover, DE 19901 dheo@doe.k12.de.us</p>	<p>Delaware Attorney General Consumer Protection Wilmington 820 N. French Street / 5th floor, Wilmington, DE 19801 consumer.protection@state.de.us</p>
DISTRICT OF COLUMBIA	<p>District of Columbia Office of the State Superintendent of Education Higher Education Licensure Commission 810 First Street, NE, 2nd Floor, Washington, DC 20002 http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints</p>	
FLORIDA	<p>Florida Commission for Independent Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 http://www.fldoe.org/policy/cie/file-a-complaint.stml</p>	
GEORGIA	<p>Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Pl. #220 Tucker, GA 30084-5334 http://gnpec.org/consumer-resources/</p>	
HAWAII	<p>Hawaii Postsecondary Education Authorization Program P.O. Box 541, Honolulu, Hawaii 96809 hpeap@dcca.hawaii.gov http://cca.hawaii.gov/hpeap/student-complaint-process/</p>	
IDAHO	<p>Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, PO Box 83720, Boise, ID 83720-0037 http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp</p>	

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ILLINOIS	<p>Illinois Board of Higher Education 1 North Old State Capitol Plaza, Suite 333 Springfield, Illinois 62701 complaints@ibhe.org Institutional Complaint Hotline: (217) 557-7359</p>	
INDIANA	<p>Indiana Commission for Higher Education 101 W. Ohio Street, Suite 670 Indianapolis IN 46204 http://www.in.gov/che/2744.htm complaints@che.in.gov</p>	<p>Complaint Adjudicator DWD/Office of Career and Technical Schools 10 N. Senate Avenue, Suite 304 Indianapolis, IN 46204 http://www.in.gov/dwd/files/StudenComplaintForm.pdf</p>
IOWA	<p>Iowa Student Aid Commission 430 E. Grand Ave., 3rd Floor Des Moines, IA 50309 info@iowacollegeaid.gov https://www.iowacollegeaid.gov/content/constituent-request-review</p>	
KANSAS	<p>Kansas Board of Regents 1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368 http://www.kansasregents.org/academic-affairs/private-out-of-state/complaint-process</p>	
KENTUCKY	<p>Kentucky Council on Postsecondary Education 1024 Capital Center Dr. #320 Frankfort, KY 40601-7512 Sarah.levy@ky.gov</p> <p>Kentucky Commission on Proprietary Education Capital Plaza Tower, Room 302, 500 Mero Street Frankfort, KY 40601 http://www.bpe.ky.gov/Applications%20and%20Forms/Form%20to%20File%20a%20Complaint.pdf</p>	<p>Office of the Attorney General Capitol Suite 118, 700 Capitol Avenue Frankfort, KY 40601-3449 consumer.protection@ag.ky.gov http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx</p>
LOUISIANA	<p>Louisiana Attorney General Office, Consumer Protection Sec. PO Box 94005, Baton Rouge, LA 70804 (1-800-351-4889); (225-326-6465) ConsumerInfo@ag.state.la.us http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15</p>	<p>Louisiana Board of Regents Attn: Nancy Beall or Dr. Larry Trembly P.O. Box 3677, Baton Rouge, LA 70821-3677 http://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf</p>

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MAINE	<p>Maine Department of Education Anita Bernhardt - Complaints 23 State House Station Augusta, ME 04333-0023</p>	<p>Maine Attorney General - Consumer Protection Division 6 State House Station Augusta, ME 04333 http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</p>
MARYLAND	<p>Maryland Higher Education Commission 6 North Liberty Street, 10th Floor Baltimore, MD 21201 (410) 767-3388 http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx</p>	<p>Office of the Attorney General, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202 Consumer Protection Hotline: (410) 528-8662 consumer@oag.state.md.us https://www.oag.state.md.us/Consumer/complaint.htm</p>
MASSACHUSETTS	<p>Massachusetts Board of Higher Education One Ashburton Place, Room 1401 Boston, MA 02108 http://www.mass.edu/forstudents/complaints/complaintprocess.asp</p>	<p>Massachusetts Division of Professional Licensure Office of Private Occupational School Education 1000 Washington Street Boston, MA 02118 http://www.mass.gov/ocabr/docs/dpl/complaint.pdf</p>
MICHIGAN	<p>Michigan Department of Licensing and Regulatory Affairs Bureau of Commercial Services, Licensing Division – Schools and Licensing PO Box 30018, Lansing, MI 48909 http://www.michigan.gov/documents/lara/LCE-992_0715_494884_7.pdf</p>	
MINNESOTA	<p>Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227 http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</p>	
MISSISSIPPI	<p>Mississippi Commission on College Accreditation 3825 Ridgewood Road Jackson, MS 39211-6453 http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf</p> <p>Mississippi Commission of Proprietary Schools and College Registration 3825 Ridgewood Road Jackson, MS 39211-6453 http://www.mccb.edu/pdfs/pg/PSComplaintForm.pdf</p>	<p>Consumer Protection Division, Office of the Attorney General PO Box 22947 Jackson, MS 39225-2947 http://www.ago.state.ms.us/index.php/contact (email) http://www.ago.state.ms.us/forms/complaint-form/</p>

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MISSOURI	<p>Missouri Department of Higher Education 205 Jefferson Street PO Box 1469 Jefferson City, MO 65102-1469 info@dhe.mo.gov Policy: http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</p>	
MONTANA	<p>Montana Board of Regents Office of Commissioner of Higher Education Montana University System 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201</p>	<p>Montana Office of Consumer Protection 2225 11th Avenue PO Box 200151 Helena, MT 59620-0151 contactocp@mt.gov http://mus.edu/MUS-Statement-of-Complaint-Process.asp</p>
NEBRASKA	<p>Nebraska Department of Education Investigations Office 301 Centennial Mall South, P.O. Box 98987 Lincoln, NE 68509-4987 https://www.education.ne.gov/CC/instructions.html</p> <p>Nebraska Coordinating Commission for Postsecondary Education PO Box 95005 Lincoln, NE 68509-5005</p>	<p>Nebraska Attorney General Consumer Protection Division 2115 State Capitol Lincoln, NE 68509 http://ago.nebraska.gov/forms/consumer_complaint Consumer Protection Hotline: (800) 727-6432</p>
NEVADA	<p>Nevada Commission on Postsecondary Education 8778 S Maryland Parkway, Suite 115 Las Vegas, NV 89123 http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</p>	
NEW HAMPSHIRE	<p>New Hampshire Department of Education, Division of Higher Education, Higher Education Commission Edward R. MacKay, Division Director 101 Pleasant Street Concord, NH 03301 603-271-0256 http://education.nh.gov/highered/compliance-allegation.htm</p>	
NEW JERSEY	<p>New Jersey Office of the Secretary of Higher Education PO Box 542 Trenton, NJ 08625</p>	<p>New Jersey Division of Consumer Affairs 124 Halsey Street Newark, New Jersey 07102</p>

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	<p>njhe@oshe.nj.gov http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</p> <p>Department of Labor and Workforce Development Center for Occupational Employment Information Training Evaluation Unit, PO Box 057, Trenton, NJ 08625-0057 http://lwd.dol.state.nj.us/labor/forms_pdfs/coei/SAU/Conflict%20Resolution%20Questionnaire.pdf</p>	<p>http://www.nj.gov/oag/ca/complaint/ocp.pdf</p>
NEW MEXICO	<p>New Mexico Higher Education Department 2048 Galisteo Santa Fe, NM 87505 http://hed.state.nm.us/uploads/files/PPS/Overview/Complaint%20Form%20FY2014.doc</p>	
NEW YORK	<p>New York Office of College and University Evaluation New York State Education Department 5 North Mezzanine Albany, NY 12234 ocueinfo@mail.nysed.gov http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</p>	<p>New York Bureau of Proprietary School Supervision New York State Education Department 116 West 32nd Street, 5th Floor, New York, NY 10001 212-643-4760 bpss@nysed.gov http://www.acces.nysed.gov/common/acces/files/bpss/ComplaintForm.pdf http://www.acces.nysed.gov/common/acces/files/bpss/disclosure.pdf</p>
NORTH CAROLINA	<p>Postsecondary Education Complaints c/o Assistant Director of Licensure University of North Carolina General Administration 910 Raleigh Road, Chapel Hill, NC 27515 919-962-4558 studentcomplaint@northcarolina.edu</p>	<p>North Carolina State Board of Proprietary Schools 200 West Jones St. Raleigh, NC 27603 http://www.nccommunitycolleges.edu/proprietary-schools</p>
NORTH DAKOTA	<p>North Dakota University System Attn: Tanya Spilovoy, D.Ed. – Dir. Of Distance Education and State Authorization 1815 Shafer Street / Ste. 202 Bismarck, ND 58501-1217 tanya.spilovoy@ndus.edu http://www.ndus.edu/system/state-authorization/</p>	<p>North Dakota Consumer Protection Division (if institution is not authorized) Office of Attorney General Parrell Grossman, Director, Consumer Protection Division Gateway Professional Center, 1050 E Interstate Ave. Suite 200 Bismarck, ND 58503-5574 https://www.ag.nd.gov/CPAT/ConsumerComplaints.htm</p>

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OHIO	<p>Ohio Department of Education 25 South Front Street Columbus, OH 43215-4183</p> <p>Ohio State Board of Career Colleges and Schools 30 East Broad Street, Suite 2481 Columbus, OH 43215 http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</p>	<p>Ohio Attorney General Consumer Protection Section 30 E. Broad St., 14th floor Columbus, OH 43215-3400 http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx</p>
OKLAHOMA	<p>Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104 http://www.okhighered.org/current-college-students/complaints.shtml</p> <p>Oklahoma State Board of Private Vocational Schools 3700 Classen Boulevard, Suite 250 Oklahoma City, OK 73118-2864</p>	<p>Oklahoma Office of the Attorney General Consumer Protection Unit Attn: Investigative Analyst 313 NE 21st Street Oklahoma City, OK 73105 http://www.oag.state.ok.us/oagweb.nsf/ccomp.html</p>
OREGON	<p>Oregon Higher Education Coordinating Commission Office of Degree Authorization 775 Court Street NE, Salem, OR 97301</p> <p>Oregon Higher Education Coordinating Commission, Private & Career Schools Juan Baez-Arevalo, Dir. of Private & Career Schools 775 Court Street, NE, Salem, OR 97310 (503) 947-5977 juan.baez-arevalo@state.or.us</p>	<p>Oregon Attorney General Financial Fraud/Consumer Protection Section 1162 Court St. NE Salem, OR 97301-4096 http://www.doj.state.or.us/consumer/pdf/consumer_complaint.pdf</p>
PENNSYLVANIA	<p>Pennsylvania Department of Education 333 Market Street Harrisburg, PA 17126-0333 http://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Private%20Licensed%20Schools/Student%20Complaint%20Form.pdf</p>	<p>Office of Attorney General, Bureau of Consumer Protection 14th Floor, Strawberry Square Harrisburg, PA 17120 https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/</p>

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RHODE ISLAND	<p>Rhode Island Office of the Postsecondary Commissioner Shepard Building 80 Washington Street, Suite 524 Providence, RI 02903</p>	<p>Rhode Island Department of Attorney General, Consumer Protection Unit 150 South Main Street, Providence, RI 02903 http://www.ribghe.org/pdfs/BOGStudentComplaintProcess11011012.pdf</p>
SOUTH CAROLINA	<p>South Carolina Commission on Higher Education 1122 Lady St., Suite 300 Columbia, SC 29201 (803) 737-3918 http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf</p>	
SOUTH DAKOTA	<p>South Dakota Secretary of State - Shantel Krebs State Capitol - 500 East Capitol Avenue Pierre, SD 57501-5070 sdsos@state.sd.us</p>	<p>South Dakota Office of Attorney General Division of Consumer Protection 1302 E Hwy 14 Suite 3, Pierre SD 57501-8053 http://consumer.sd.gov/complaintform.aspx</p>
TENNESSEE	<p>Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900, Nashville, TN 37243 http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf</p>	
TEXAS	<p>Texas Higher Education Coordinating Board 1200 E. Anderson Lane Austin, TX 78752 https://www1.thecb.state.tx.us/WWW/comments/</p> <p>Texas Workforce Commission Career Schools and Colleges - Room 226-T 101 East 15th Street, Austin, Texas 78778-0001 http://www.twc.state.tx.us/partners/career-schools-colleges-forms-publications#complaints Additional complaint information: http://www.twc.state.tx.us/svcs/propschools/problem-school.html</p>	<p>Office of the Attorney General Consumer Protection Division PO Box 12548, Austin, TX 78711-2548 https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint</p>
UTAH	<p>Utah Division of Consumer Protection 160 East 300 South Salt Lake City, Utah 84111 consumerprotection@utah.gov http://consumerprotection.utah.gov/complaints/index.html</p>	

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VERMONT	Vermont Agency of Education State Board of Education 120 State Street Montpelier, VT 05620-2501 AOE.EdInfo@state.vt.us	Vermont Attorney General's Office 109 State Street Montpelier, VT 05609-1001
VIRGINIA	State Council of Higher Education for Virginia 101 N. 14th St., James Monroe Building Richmond, VA 23219 http://www.schev.edu/index/students-and-parents/resources/student-complaints	
WASHINGTON	Washington Student Achievement Council 917 Lakeridge Way, PO Box 43430 Olympia, WA 98504-3430 complaints@wsac.wa.gov http://wsac.wa.gov/protecting-education-consumers	Washington Workforce Training and Education Coordinating Board 128 10th Avenue SW, PO Box 43105 Olympia, WA 98504-3105 workforce@wtb.wa.gov http://www.wtb.wa.gov/PCS_Complaints.asp (instructions)
WEST VIRGINIA	West Virginia Higher Education Policy Commission 1018 Kanawha Blvd E., Suite 700 Charleston, WV 25301-2800 Community and Technical College System of West Virginia 1018 Kanawha Blvd. E., Ste. 700 Charleston WV 25301 http://www.wvctcs.org/index.php/2013-06-28-14-21-50/student-complaint-process	West Virginia Office of the Attorney General Consumer Protection Division PO Box 1789 Charleston, WV 25326-1789 See also: https://www.wvhepc.org/resources/Complaint_Process.pdf
WISCONSIN	Wisconsin Educational Approval Board 431 Charmany Drive, Suite 102 Madison, WI 53719 eabmail@eab.wisconsin.gov http://eab.state.wi.us/resources/complaint.asp	
WYOMING	Wyoming Department of Education 2300 Capitol Avenue, Hathaway Building, 2nd Floor Cheyenne, WY 82002-0050 http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf	Attorney General's Office 123 Capitol Building, 200 W. 24th Street Cheyenne, WY 82002

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STATE or POLITICAL ENTITY	AGENCY	
GUAM	Not Available	
PUERTO RICO	Puerto Rico Council on Education PO Box 1900 San Juan, PR 00910-1900	Puerto Rico Department of Justice PO Box 9020192 San Juan, Puerto Rico 00902-0192
VIRGIN ISLANDS	Government of the United States Virgin Islands Department of Education, Office of the Commissioner 1834 Kongens Gade St. Thomas, V.I. 00802	