Georgian Court University AI Chatbot – Terms of Use

Effective Date: May 1, 2025

Welcome to the Georgian Court University ("GCU") AI Chatbot ("Chatbot"). By accessing or using the Chatbot, you agree to these Terms of Use. If you do not agree, please refrain from using the Chatbot.

1. Purpose and Functionality

The Chatbot is designed to provide general information about GCU, including admissions, academic programs, and campus life. It is powered by artificial intelligence (AI) and third-party AI services, such as OpenAI. Responses are generated based on pre-trained models and available data. **GCU does not guarantee the accuracy or reliability of the Chatbot's responses.**

2. No Professional or Official Advice

The Chatbot uses artificial intelligence technologies licensed from third-parties ("**Third Party**") and GCU (i) does not represent or warrant the accuracy, completeness, or the timeliness of correct sequencing of the output obtained from the use of the application; and (ii) disclaims all responsibility and liability relating to or arising from (a) the use of the Chatbot; (b) output and the usage of same; and, (c) the licensed artificial intelligence technology utilized and/or incorporated in the application. you understand and agree that GCU does not attempt to verify the accuracy or compliance with laws of any output, and licensee assumes the sole risk for the use. Neither GCU nor its affiliates or their respective representatives will be liable under any legal or equitable theory for any claim (including third-party claims), damage, or loss.

The Chatbot is for informational purposes only and should not be considered official advice. It does not provide:

- Academic advising or official enrollment guidance.
- Financial aid, legal, medical, or personal counseling services.
- Guarantees regarding university policies, deadlines, or program details.

For official information, always refer to GCU's website or contact the appropriate university office.

3. User Responsibilities

By using the Chatbot, you agree to:

- Use it only for lawful and appropriate purposes.
- Refrain from sharing sensitive personal information (e.g., Social Security numbers, financial details, health records).
- Not misuse, manipulate, or interfere with the Chatbot's functionality.
- Understand that AI-generated responses may not always be accurate, current, or relevant.

GCU reserves the right to suspend or restrict access to the Chatbot for any user violating these terms.

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4. Data Collection and Usage

GCU has enabled the option to **store Chatbot discussions** for the sole purpose of analyzing interactions and improving user experience. These stored discussions **do not include personally identifiable information (PII)** and are not used for marketing, advertising, or commercial purposes.

While GCU does not actively collect personal data, interactions with the Chatbot are processed by third-party AI service providers, such as OpenAI, which may have their own data policies. Users are encouraged to review those policies.

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5. Third-Party Services

The Chatbot relies on external AI services, and GCU is not responsible for the performance, availability, or security of these third-party providers. By using the Chatbot, you agree to the terms of the AI service provider and acknowledge the limitations of AI-generated content.

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6. Limitation of Liability

GCU, its employees, affiliates, and service providers shall not be held liable for any direct, indirect, incidental, consequential, or punitive damages arising from the use of the Chatbot. Users assume full responsibility for how they interpret and apply the information provided.

7. Indemnification

By using the Chatbot, you agree to indemnify and hold harmless GCU, its officers, employees, and affiliates from any claims, damages, or losses arising from your use of the Chatbot, including but not limited to violations of these Terms of Use.

8. Modifications and Termination

GCU reserves the right to modify, suspend, or terminate the Chatbot at any time without notice. These Terms of Use may also be updated periodically. Continued use of the Chatbot after changes take effect constitutes acceptance of the revised terms.

9. Governing Law

These Terms of Use are governed by the laws of the State of New Jersey. Any disputes arising from the use of the Chatbot shall be resolved in the appropriate courts of New Jersey.

10. Contact Information

For questions regarding these Terms of Use, please contact:
[University Legal]

By using the Chatbot, you acknowledge that you have read, understood, and agreed to these Terms of Use.