#32

COMPLETE

Collector: UnitAssessPlan (Web Link)

 Started:
 Tuesday, May 15, 2018 1:53:31 PM

 Last Modified:
 Tuesday, May 15, 2018 2:01:45 PM

Time Spent: 00:08:13

IP Address: 192.231.202.250

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Q1 Name of Administrative Unit.

Accounts Payable

Q2 Name of the person completing this report. (Last, First)

Maureen Ryan-Hoffman

Q3 To which Cabinet Member does this unit report?

VP Finance and Administration

Q4 Calendar Years for the Plan

2018-2020

Q5 State Goal 1 for your administrative unit.

Maximize revenue from AMEX rebate program.

Q6 State the Outcomes for Goal 1.

1.1

10% increase in # of vendor fields populated with "AMEX"

Q7 State Goal 2 for your administrative unit.

Improve upon adherence to established AP processes and controls.

Q8 State the Outcomes for Goal 2.

2.1

80% Compliance among > 70 cost centers submissions (>10K invoices annually)

Q9 State Goal 3 for your administrative unit.

Identify opportunities to increase batch/recurring entries resulting in less time/effort for AP keying.

Decreased resources allotted to AP keying. (Can't quantify baseline or improvement #/%) The university has a special concern for women and is a
The university has a special concern for women and is a
dynamic community committed to the core values of justice, respect, integrity, service, and compassion, locally and globally.
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Mission Fulfillment through Revenue Generation and Diversification
Mission Fulfillment through Operational Efficiency and Utilization.
Mission Fulfillment through Operational Efficiency and Utilization.
Standard VI. Planning, Resources, and Institutional Improvement
Standard VI. Planning, Resources, and Institutional Improvement

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Q19 With which MSCHE (Middle States Commission on Standard VI. Planning, Resources, and Institutional Higher Education) Standard does Goal 3 most closely Improvement align? Q20 What metrics will be used to measure results of Goal 1? Annual review of vendor database with Amex representative to increase identified acceptance and usage. Q21 What metrics will be used to measure results of Goal 2? Compliance among > 70 cost centers submissions (>10K invoices annually) - baseline can't be easily defined or an improvement percentage identified for analysis/reporting. Q22 What metrics will be used to measure results of Goal 3? Number of batch imports. Number of recurring entries. Q23 What will be the benchmark for successfully meeting Goal 1? 10% increase in # of vendor fields populated with "AMEX" Q24 What will be the benchmark for successfully meeting Goal 2? 80% Compliance among > 70 cost centers submissions (>10K invoices annually) Q25 What will be the benchmark for successfully meeting Goal 3? Decreased resources allotted to AP keying. (Can't quantify baseline or improvement #/%) Q26 Name the person(s) responsible for Goal 1. AP Coordinator/ AVP & Controller/ Purchasing Coordinator Q27 Name the person(s) responsible for Goal 2. **AP** Coordinator Q28 Name the person(s) responsible for Goal 3.

AP Coordinator

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Q29 In which year will Goal 1 be assessed? Note: Data is collected annually, but analysis is done on a three-year cycle, one goal per year.

Q30 In which year will Goal 2 be assessed? Note: Data is collected annually, but analysis is done on a three-year cycle, one goal per year.

Year 1: Calendar year 2018

Year 2: Calendar year 2019

Year 3: Calendar year 2019

Year 3: Calendar year 2019

Q32 Are there any additional comments you would like to add to this report?

Respondent skipped this question