

#16

COMPLETE

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Q1 Name of Administrative Unit.Information Technology

Q2 Name of the person completing this report. (Last, First)Carol, Steve

Q3 To which Cabinet Member does this unit report?**VP Finance and
Administration**

Q4 Calendar Years for the Plan**2018-2020**

Q5 State Goal 1 for your administrative unit.

IT, in cooperation with Marketing and Communications, will produce an internal communication service, called "Inside GCU," for news, information, and communication for internal university audiences.

Q6 State the Outcomes for Goal 1.

- | | |
|-----|---|
| 1.1 | Inside GCU website is live |
| 1.2 | Inside GCU newsletter is in production |
| 1.3 | Awareness campaign has begun |
| 1.4 | Policies, procedures, and communication strategy have been developed |
| 1.5 | Training for contributors is available; initial contributors have been trained |
| 1.6 | Training for editors is available; initial editors have been trained |
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Q7 State Goal 2 for your administrative unit.

IT will produce an Information Technology Strategic Plan for fiscal years 2019-2022.

Q8 State the Outcomes for Goal 2.

- | | |
|-----|--|
| 2.1 | Plan is informed by broad input from campus constituencies and IT governance committees. |
| 2.2 | Plan contains elements that address all areas of IT responsibility. |
| 2.3 | Plan balances reasonable growth with support for existing services and planned replacement of equipment and systems. |
| 2.4 | Plan has achievable objectives from which initiatives can be generated. |
| 2.5 | Plan provides options for varying levels of resources available. |
| 2.6 | Plan is reviewed annually against developing Academic, Enrollment, Facilities, and other Master Plans |
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Q9 State Goal 3 for your administrative unit.

IT will establish an on-going program of technology education for faculty and staff based on assigned roles, current processes, and systems. Education will include IT-related skills, concepts, policies, and procedures.

Q10 State the Outcomes for goal 3.

- | | |
|-----|---|
| 3.1 | IT will assess faculty/staff technology education needs to inform the development of lessons and materials. |
| 3.2 | IT will develop lessons and materials for use by instructors in face-to-face and online modes, and by learners pursuing self-study. |
| 3.3 | IT will coordinate the delivery of educational experiences |
-

Q11 Give the Mission alignment for Goal 1.

Georgian Court provides students with an environment for the entire university community to grow through shared educational, cultural, social, and spiritual experiences;

Q12 Give the Mission alignment for Goal 2.

Georgian Court provides it students with a curriculum broad enough to be truly liberal, yet specialized enough to support further study and future careers;
,

Georgian Court provides students with an environment for the entire university community to grow through shared educational, cultural, social, and spiritual experiences;

Q13 Give the Mission alignment for Goal 3.

Georgian Court provides it students with a curriculum broad enough to be truly liberal, yet specialized enough to support further study and future careers;

Q14 Give the alignment with the GCU Strategic Compass Point (s) for Goal 1.

Mission Fulfillment through an Exceptional Student Experience.

,

Mission Fulfillment through Revenue Generation and Diversification

,

Mission Fulfillment through Operational Efficiency and Utilization.

Q15 Give the alignment with the GCU Strategic Compass Point (s) for Goal 2.

Mission Fulfillment through Academic Excellence. ,

Mission Fulfillment through an Exceptional Student Experience.

,

Mission Fulfillment through Revenue Generation and Diversification

,

Mission Fulfillment through Operational Efficiency and Utilization.

GCU Unit Assessment Plan

Q16 Give the alignment with the GCU Strategic Compass Point (s) for Goal 3.

Mission Fulfillment through an Exceptional Student Experience.

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Mission Fulfillment through Revenue Generation and Diversification

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Mission Fulfillment through Operational Efficiency and Utilization.

,

Mission Fulfillment through Academic Excellence.

Q17 With which MSCHE (Middle States Commission on Higher Education) Standard does Goal 1 most closely align?

Standard I. Mission and Goals ,

Standard II. Ethics and Integrity ,

Standard VI. Planning, Resources, and Institutional Improvement

,

Standard VII. Governance, Leadership, and Administration

Q18 With which MSCHE (Middle States Commission on Higher Education) Standard does Goal 2 most closely align?

Standard I. Mission and Goals ,

Standard III. Design and Delivery of the Student Learning Experience

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Standard VI. Planning, Resources, and Institutional Improvement

,

Standard VII. Governance, Leadership, and Administration

Q19 With which MSCHE (Middle States Commission on Higher Education) Standard does Goal 3 most closely align?

Standard I. Mission and Goals ,

Standard II. Ethics and Integrity ,

Standard V. Educational Effectiveness Assessment

Q20 What metrics will be used to measure results of Goal 1?

The success of Inside GCU will be measured:

- by the achievement of milestones in the initiative plan
 - by the quantity and quality of faculty and staff submissions to the website
 - by the frequency of access by faculty and staff
 - by periodic surveys of the community
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Q21 What metrics will be used to measure results of Goal 2?

The success of the IT Plan development will be measured:

- by the satisfaction of IT governance committees with the opportunities for input
 - by alignment with the Strategic Compass, MSCHE Standards, and Academic, Enrollment, Facilities, and other Master Plans.
 - by compliance with the university's assessment requirements and guidance.
-

Q22 What metrics will be used to measure results of Goal 3?

The success of the Technology Education Program will be measured:

- by alignment with university business needs;
 - by the number of educational experiences developed;
 - by the quality of experiences and materials developed;
 - by the satisfaction of learners
 - by improvements in learner performance
-

Q23 What will be the benchmark for successfully meeting Goal 1?

Inside GCU is used by most members of the GCU community at least several times each week for news and information, and the community makes regular, quality contributions.

Q24 What will be the benchmark for successfully meeting Goal 2?

The IT Strategic Plan demonstrates how technology will be improved and supported to increasingly benefit university services, in alignment with the Strategic Compass and MSCHE Standards.

Q25 What will be the benchmark for successfully meeting Goal 3?

The Technology Training Program helps faculty and staff to better understand and use university technology through well-designed educational materials and experiences.

Q26 Name the person(s) responsible for Goal 1.

Steve Carol

Q27 Name the person(s) responsible for Goal 2.

Steve Carol

Q28 Name the person(s) responsible for Goal 3.

Steve Carol

Q29 In which year will Goal 1 be assessed? Note: Data is collected annually, but analysis is done on a three-year cycle, one goal per year. **Year 1: Calendar year 2018**

Q30 In which year will Goal 2 be assessed? Note: Data is collected annually, but analysis is done on a three-year cycle, one goal per year. **Year 2: Calendar year 2019**

Q31 In which year will Goal 3 be assessed? Note: Data is collected annually, but analysis is done on a three-year cycle, one goal per year. **Year 3: Calendar year 2020**

Q32 Are there any additional comments you would like to add to this report? **Respondent skipped this question**
